

July 28, 1915.

Mr. H. A. Whitney,

San Francisco, Cal.

Dear Sir:-

Regarding Informal Complaint No. 6251 of insufficient pressure in Normal Heights.

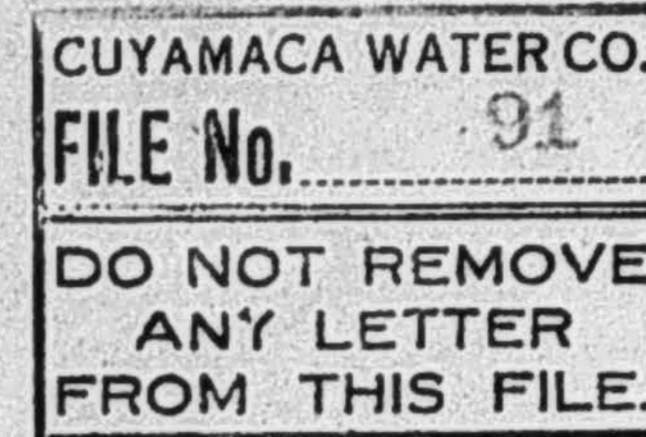
The complaint states that pressure is so low that protection from fire can not be obtained.

Normal Heights is unincorporated territory and has so far as I can determine no fire department whatever. This Company has never been asked to furnish water for fire protection. There are no fire hydrants installed, the only street hydrants being some of 2 inch size which were placed to furnish water for street sprinkling wagons.

Pressures in Normal Heights are sufficient for domestic purposes and it is obviously not up to this Company to furnish sufficient pressure for fire protection unless such demand is made upon the company and payment for such increased pressure and service.

F. M. Faude.

FMF-BK



July 17, 1915.

State Railroad Commission,  
833 Market Street,  
San Francisco, Cal.

I C 6251

Gentlemen:-

A pressure gage has been used in the premises No. 4651 - 42nd St., in Normal Heights and the test shows that there is 41 lbs. pressure. These premises are located only about 350 ft. from a 6" cast iron main where the pressure was found to be 45 lbs. I believe that this pressure is amply sufficient for any ordinary requirements and I am unable to state how there could have been any grounds for complaint during any part of the present year.

I trust this will explain matters to your satisfaction.

Very truly yours,

Assistant Manager.

FMF-BK



1.C. 6251

July 17, 1915.

Faude:

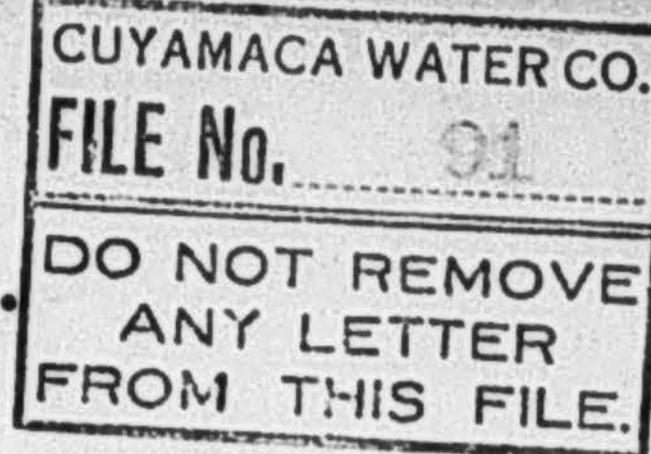
Regarding low pressure in Normal Heights complained of to R. R. Commission.

The lot where the pressure was claimed to have been low, is situated on 42nd Street about 450 ft. south of the main on Adams Ave. which supplies all of Normal Heights. This is a 6" cast iron main and the pressure at point of connection of the 2" line on 42nd, which supplies the complainant, is 46#. The pressure at the point complained of was 41#.

In addition to the supply from the 6" line above referred to, there is a small section of Normal Heights about three sparsely settled or built up blocks which has an additional feeder consisting of a 3" line on Mission Drive to 44th St., then a 2" line on Madison Ave. to 42nd St. connecting with the line running south from the 6" line on Adams Ave. The complainants property is included in the area thus served. A glance at the maps will show you that the service in this section is the best of our entire system.

Further, should the pressure drop to 15 or 18# in this section, fully 50% of our consumers in Normal Heights would be entirely out of water and should it drop to a point as low as the R. R. Commission's letter would indicate, at least 80% of the consumers would have no water.

The complainant's property is lower than 90% of the use supply in Normal Heights, is 3/4 mile nearer the main source of supply (14" pipe on Cajon Ave.), is the only section having two feeders, is very sparsely built up (only 4 consumers on line supplying line) and as we have received no complaint from any source but



0

Harritt to Faude, #2.

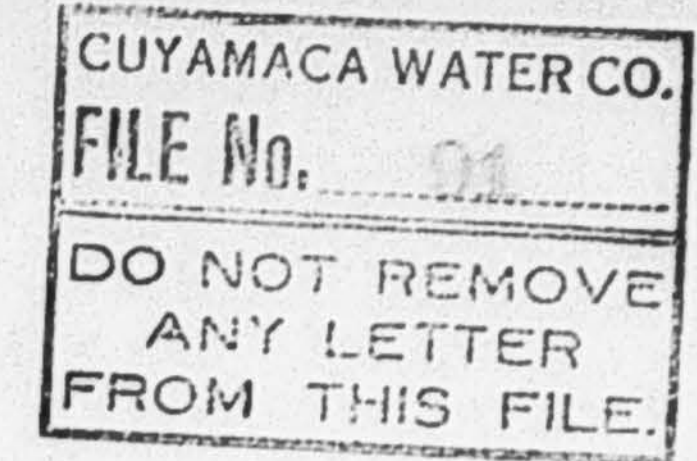
91

this, not even from sections 3/4 mile out on single line and at much higher elevation, I conclude that the complainant is some one with a "grouch" or that there is something the matter with his plumbing.

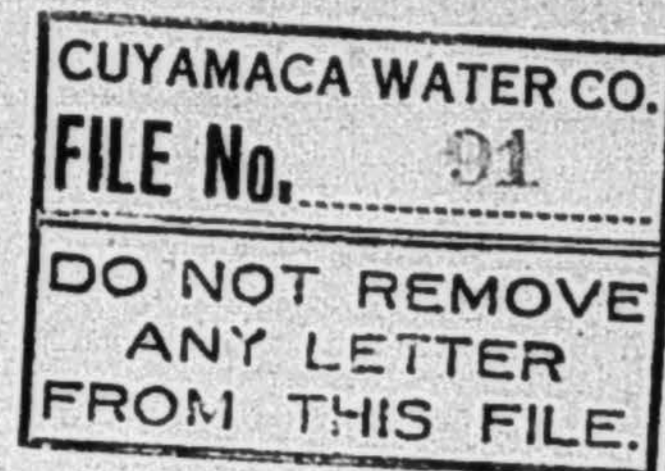
If these complaints are made to any of our men in Normal Heights or to the town office or to me, they are investigated and the condition remedied long before a complaint could reach San Francisco by mail.

There was no one at home when I made the investigation.

C. Harritt.







July 13, 1915.

Railroad Commission,  
833 Market St.,  
San Francisco, Cal.

I O 6251

Gentlemen:-

Your letter of July 2nd, has been received.

Our pipe foreman has been directed to make pressure tests in the vicinity of 4651 - 42nd St., and we will soon send you the result of these tests.

You note a specific mention in this complaint that when several of the City mains broke, the pressure became very much reduced. I have been unable to trace this matter down and find that there was any great reduction in pressure in the Normal Heights District during any portion of June although it may be that there was some temporary inconvenience during the time that the City's mains were being lowered in East San Diego.

Very truly yours,

Assistant Manager.

FMF-BK

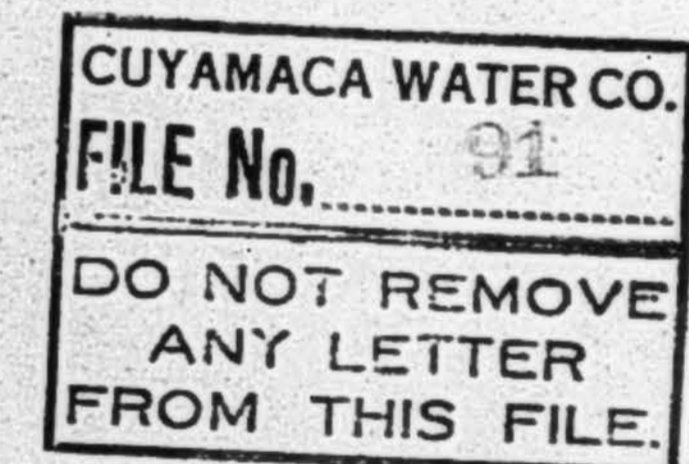
July 13, 1915.

Mr. Harritt:

Please have a pressure gage used on the hydrant inside the property line at 4651 - 42nd St., Normal Heights. Some one has made a complaint to the Railroad Commission that the pressure in Normal Heights is very poor, and the Railroad Commission has requested that this test be made.

F. M. Faude.

FMF-BK





MAX THELEN, COMMISSIONER, PRESIDENT  
H. D. LOVELAND, COMMISSIONER  
ALEX C. DON, COMMISSIONER  
EDWIN C. EDGERTON, COMMISSIONER  
FRANK R. DEVLIN, COMMISSIONER

ADDRESS ALL COMMUNICATIONS TO  
RAILROAD COMMISSION OF THE STATE OF CALIFORNIA

**Railroad Commission**  
of the  
**State of California**

TENTH FLOOR, COMMERCIAL BUILDING  
833 MARKET STREET  
SAN FRANCISCO

91  
CHARLES R. DETRICK, SECRETARY  
W. P. GEARY, ACTING RATE EXPERT  
RICHARD SACHSE, CHIEF ENGINEER  
L. R. REYNOLDS, AUDITOR  
P. A. SINSHEIMER, BOND EXPERT  
DOUGLAS BROOKMAN, ATTORNEY

TELEPHONE—BUTTER 2260

I. C. 6251.

July,  
Second,  
1915.

F. M. Faude, Esq.,

Asst. Manager Cuyamaca Water Co.,

San Diego, Calif.

CUYAMACA WATER CO.  
FILE No. 91

DO NOT REMOVE  
ANY LETTER  
FROM THIS FILE.

Dear Sir:

We have yours of June 28th referring to I. C. 6251. We presume that in answer to our letter of June 24 you will be able to inform us as to pressure at some one or two points in the district at least as we, then, through the maps and other information available here, would be able to determine as to the location of the particular complainant. The address given by complainant is 4651 42nd St.

Specific mention was made, however, of the alleged fact that when several city mains broke, the pressure became much reduced and had, up to June 18th the date of the letter, been practically nothing. It may, therefore, be that during a time of demand upon the Cuyamaca Water Co. by some portion at least of the City of San Diego a temporary condition existed, and that the matter has now been remedied.

Will you please let us know whether this inference has any basis in fact, and also what you learn of service conditions at the address given. This is not stated to be the point wherein sufficient service was received.

Respectfully,

RAILROAD COMMISSION OF THE  
STATE OF CALIFORNIA,

By

*Charles R. Detrick*

Secretary.

RWH.MR.

June 28, 1915.

Railroad Commission of the  
State of California,  
833 Market St.,  
San Francisco, Cal.

I. C. 6251.

Gentlemen:-

Your letter of June 24th referring to complaint from a consumer in the Normal Heights District, has been received. This complaint alleges that the Cuyamaca Water System does not provide sufficient water pressure, that there is practically no supply for use on lawns and gardens and that there is no fire protection.

Without specific information as to the locality, it will be impossible for us to comply with your request for an investigation as to pressures which are maintained in this District. The Normal Heights section covers several square miles and it would be an undertaking of considerable magnitude to secure pressure tests all over the District.

The pipe lines in Normal Heights and in Kensington Park were practically entirely rebuilt in 1913 and 1914 and a new 16 and 14 inch line was put down El Cajon Ave. from Eucalyptus Reservoir and is connected directly with the Normal Heights system. The total cost of all this work was fully \$60,000 and unless it occurs at the end of some of the smaller pipe lines, I do not see that there can be any real criticism of the pressure supplied.

Upon receipt of additional information from you regarding locality, I will have some tests made to determine the pressure and will then write you further regarding the matter.

Very truly yours,

Assistant Manager.

FMF-BK



June 28, 1915.

Railroad Commission  
of the State of California,  
833 Market St.,  
San Francisco, Calif.

I. C. 6251,  
Attention Mr. Chas. R. Detrick.

Gentlemen:

Answering yours of June 21st, will say that any person in Normal Heights making the statement that our water supply is not sufficient is crazy -- with my compliments. I wish that you would, by return mail, give me the name of the consumer.

We have just put in lately a new six-inch pipe, giving sufficient pressure all over Normal Heights, and this is the first complaint that we have ever had from Normal Heights of any kind or description. We have spent nearly \$60,000 in putting that system in shape before all the streets were graded in Normal Heights.

I have turned your letter over to Mr. Faude for investigation.

Yours very truly,

CUYAMACA WATER COMPANY.

\_\_\_\_\_  
Manager.

MAX THELEN, COMMISSIONER, PRESIDENT  
H. D. LOVELAND, COMMISSIONER  
ALEX. GORDON, COMMISSIONER  
EDWIN O. EDGERTON, COMMISSIONER  
FRANK R. DEVLIN, COMMISSIONER  
ADDRESS ALL COMMUNICATIONS TO  
RAILROAD COMMISSION OF THE STATE OF CALIFORNIA

Railroad Commission  
of the  
State of California

TENTH FLOOR, COMMERCIAL BUILDING  
833 MARKET STREET  
SAN FRANCISCO

CHARLES R. DETRICK, SECRETARY  
W. P. GEARY, ACTING RATE EXPERT  
RICHARD SACHSE, CHIEF ENGINEER  
L. R. REYNOLDS, AUDITOR  
P. A. SINSHEIMER, BOND EXPERT  
DOUGLAS BROOKMAN, ATTORNEY

TELEPHONE—BUTTER 2260

I. C. 6251

June,  
Twenty-fourth,  
1915.

Cuyamaca Water Co.,  
916 Eighth St.,  
San Diego, Calif.

Gentlemen:

We have received complaint from a consumer in the Normal Heights District, alleging that your system does not provide sufficient water pressure. It is stated that there is practically no supply for use on lawns and gardens, and that there is no fire protection.

Will you please investigate and provide us with information in regard to the pressure that you are maintaining in the mains of this district. Should you find service there inadequate, we presume that you will immediately make an effort to improve conditions and request that you report the action taken.

Respectfully,

RAILROAD COMMISSION OF THE  
STATE OF CALIFORNIA,

By

Secretary.

*Charles R. Detrick*

✓  
RWH.MR.

Not sent



CUYAMACA WATER CO. FILE No. 103
DO NOT REMOVE ANY LETTER FROM THIS FILE.

August 16, 1915.

Mr. Fletcher:-

During the past month numerous complaints have been received from consumers in Normal Heights regarding the quality of the water furnished and an investigation shows that the water has a very bad odor and also contains a large percentage of moss.

The County Health Board has also taken the matter up with us by telephone and asked us to make every effort to improve conditions.

On Saturday night the water was drained and sluiced out from the pipes in Normal Heights and Kensington Park and was turned back in time for use by consumers on Sunday morning.

We hope that this will give some relief to the consumers in this section although sufficient time has not elapsed to determine whether there will be any improvement or not. The probability being that owing to the stirring up of the sediment in all the pipes, it will be several days before conditions will settle down to normal.

I will give you a further report setting forth just how much improvement has been accomplished.

F. M. Fende.

**Ed Fletcher Papers**

**1870-1955**

**MSS.81**

**Box: 55 Folder: 21**

**Business Records - Water Companies - Cuyamaca  
Water Company - Cuyamaca Customers - Customer  
correspondence - Normal Heights, I.C.#6251**



**Copyright:** UC Regents

**Use:** This work is available from the UC San Diego Libraries. This digital copy of the work is intended to support research, teaching, and private study.

**Constraints:** This work is protected by the U.S. Copyright Law (Title 17, U.S.C.). Use of this work beyond that allowed by "fair use" requires written permission of the UC Regents. Permission may be obtained from the UC San Diego Libraries department having custody of the work (<http://libraries.ucsd.edu/collections/mscl/>). Responsibility for obtaining permissions and any use and distribution of this work rests exclusively with the user and not the UC San Diego Libraries.