

Karen Klause

*Interview conducted by
Matthew Shindell, Historian
August 8, 2008*

SAN DIEGO TECHNOLOGY ARCHIVE



The Library
UC SAN DIEGO

Karen Klause



Ms. Karen A. Klause is a Strategic Advisor to the life science industry. Ms. Klause served as Managing Director of Europe Middle East & Africa at Response Biomedical Corporation. She served as President of AuntMinnie.com at Lumisys, Inc. since August 1999. From 1995 to 1999, Ms. Klause served as President and Chief Executive Officer of Digirad Corporation, a developer of solid-state detector technology for use in medical and non-medical applications. Ms. Klause served as Chief Operating Officer and Executive Vice President for CMP's Medical Education division of CME, LLC., which was re-located to New Jersey in 2008. She held several key management positions from 1984 to 1995 of Hybritech Incorporated, a subsidiary of Eli Lilly and Company, including Vice President of Strategic Planning and Vice President of Sales and Marketing for the InVivo Imaging and Therapeutics division of Hybritech Inc. She has over 30 years of experience in the healthcare field. She began her career at Technicare Corporation (which was acquired by Johnson & Johnson), where she held a variety of senior positions. She has been Director of Adamis Pharmaceuticals Corp. since January 13, 2011. She serves as a Director of Ridge Diagnostics Inc.

Source: Bloomberg Businessweek



THE SAN DIEGO TECHNOLOGY ARCHIVE

INTERVIEWEE: Karen Klause

INTERVIEWER: Matthew Shindell, Historian

DATE: August 8, 2008

LOCATION: San Diego, California

1 **SHINDELL:** Today is August 8. This is an interview with Karen Klause, interviewed
2 by Matthew Shindell. So, Karen, if you'll go back as far as you like, can you tell us how
3 you got involved in San Diego biotech?

4 **KLAUSE:** It was the summer of 1984 and I was living in Cleveland, working for
5 Technicare, which was a subsidiary of Johnson & Johnson. Technicare was the
6 imaging company that invented CAT scanning, whole-body imaging, CAT scanning,
7 and MRI scanning. My background is in radiology, medical imaging, and Technicare
8 is the only company I had ever worked for. I had been there ten years, in a variety of
9 roles, and the role that I was in, at that point, was the director of Magnetic Resonance
10 Imaging. I was contacted by a recruiter regarding a position in San Diego for
11 Hybritech, a biotech company. And, candidly, at the beginning I wasn't interested
12 because I loved, absolutely loved my job. I had never looked for another position. I
13 had been, tried to be recruited many times from the competitors, GE & Siemens, and
14 the big imaging companies, but I had no interest in leaving again. I loved my position
15 and I figured I would be there for the rest of my life. [Laugh] It was one of those great
16 all-time jobs.

17 **SHINDELL:** Could you maybe give us some detail about what the ins and outs of that
18 job entailed?

19 **KLAUSE:** Well, it's kind of a combination of the history, you know. Being in the right
20 place at the right time, 1974, and starting when I was, that was my first job in
21 corporate life after graduating from college. And, it was a combination of being in the
22 right place at the right time, but kind of working hard but having the technology
23 really explode. CAT scanning was introduced to the world in 1975 and it really

24 changed medicine, and I was working for the company that invented the whole-body
25 scanner. So, I was in Marketing and the company just took off. That first year I
26 thought maybe they would sell five and we sold like three hundred scanners. And so,
27 the company exploded and we, everything went through the roof. And, in 1978 we
28 were acquired by J&J, because of the explosive growth. And then MR was introduced,
29 oh it was about 1980, '79, eighty-ish. I don't remember exactly. But, as part of this role
30 I was moved into the International Division also. So, I lived overseas for a number of
31 years. I'm running one of the – I lived in Italy, Rome. Rome, Italy, and running the
32 subsidiary there and then was promoted to run all of Western Europe, Eastern
33 Europe, Middle East, and Africa. So, I had a tremendous international exposure,
34 traveled a lot. The technologies were growing considerably. So, that's my background,
35 but it was always in imaging. So, when I was initially contacted in the summer of '84
36 by the recruiter about the position at Hybritech I candidly wasn't interested because I
37 loved what I was doing. And after several phone calls, [Laugh] and the recruiter
38 meeting me in a Red Carpet Club while I was traveling, because I didn't come out for
39 an interview . . .

40 **SHINDELL:** A "Red Carpet Club" is that one of those airport clubs?

41 **KLAUSE:** Airport clubs for United Airlines. And, met me in the Red Carpet Club
42 [Laugh] and basically persuaded me to at least come for an interview. I'd never been.
43 You know, again, I wasn't interested and didn't have a resume or anything like that.
44 So, long story short, I did end up coming out for an interview and flew out on a
45 Thursday evening for an interview on Friday, and that night I was staying in the hotel
46 and we had an earthquake [Laugh] and I didn't know what an earthquake was.
47 [Laugh] It woke me up and I remember that very vividly. Anyway, on Friday I had a
48 day of interviews with the key executives at Hybritech, and literally by the end of that
49 day I was offered a job and I, it was, I don't know if it was a combination of not really
50 looking for a position and therefore being able to, to come across very genuine and
51 just what my strengths were, but anyway I was offered a position. So that weekend, it
52 was a very long weekend because I was, my mind was very torn with what was going
53 on. But, I'm a very decisive person and one of the things that, there were a number of
54 things that attracted me to this. First, it was not a competitor to the imaging
55 companies that I was working for. Hybritech had an In Vitro Diagnostics Division
56 and was starting up an In Vivo Imaging and Therapeutics Division, and that was the
57 group that I was being recruited for. So, it was using my background in imaging and
58 nuclear medicine, which is what one of my degrees is in, nuclear medicine

59 technology. So, it was using that, but it was not going to a competitor. It was on, the
60 competitor to the company that I worked for, it was a whole new field. It was very
61 exciting. It was moving up to an executive level. The position was vice president of
62 imaging and therapeutics, in vivo imaging and therapeutics. And, moving to
63 California. Moving to San Diego and I lived in Cleveland. [Laughter] So, it was, there
64 were a number of things, and my, what I considered was I could do this and I was
65 willing to try it, and I knew that if I didn't like it for whatever reason that I could go
66 back to where I came from, the job, because I left on very good terms and I just was
67 very confident. So, I ended up accepting the position and actually didn't start until
68 October. October of '84 I moved out here and within probably six weeks I knew that
69 even if things didn't work out for me at Hybritech, in the position, that I would never
70 go back because eyes had been opened to an entirely new world that I had had not
71 exposure to before, the world of venture capital, the excitement in biotechnology, the
72 excitement of San Diego, the growth potential that Hybritech was experiencing. And,
73 I joined right at the time when things were really propelling forward for Hybritech
74 and pretty, pretty much explosive growth. So, it was a combination of a lot of things
75 and there were other biotech companies starting. So again, I knew in my heart that
76 even if – I ended up staying at Hybritech for eleven years, but at that point [Laugh]
77 even if what I said a moment ago, even if it hadn't worked out after, you know, a year
78 or so, I knew that I wouldn't go back to the company that I came from and that life
79 because this was really very exciting. So, that's how I ended up in San Diego and that
80 was almost twenty-four years ago.

81 **SHINDELL:** Wow. Let me backtrack a little bit because you mentioned that one of
82 your degrees is in nuclear medicine. Could you tell us what your, your, in detail what
83 your educational background is?

84 **KLAUSE:** I went to University of Virginia and my undergraduate was in radiologic
85 technology and my graduate work was in nuclear medicine technology.

86 **SHINDELL:** And what years did you get your degrees?

87 **KLAUSE:** I finished in '74.

88 **SHINDELL:** Okay. And, you went straight to Johnson & Johnson?

89 **KLAUSE:** I worked at Duke.

90 **SHINDELL:** Or, actually to the imaging?

91 **KLAUSE:** Technicare. I actually, I worked at Duke for a few months in the
92 Department of Nuclear Medicine and then was recruited. I wrote a paper and
93 presented it at a national meeting and was recruited to Technicare.

94 **SHINDELL:** And that, was that a pretty standard path for people going? No?

95 **KLAUSE:** No. You, basically you went in. So, it was, you worked in the hospital and
96 that was, that was the role. So, moving into a corporate role I had no, I didn't take any
97 business classes in school, and so it was very, it wasn't expected but it was very
98 exciting. The opportunity.

99 **SHINDELL:** So, you basically learned that on the job at the, sorry, Technicare?

100 **KLAUSE:** Technicare. Uh huh.

101 **SHINDELL:** And then at Johnson & Johnson they were happy with your credentials
102 as they were and you . . .

103 **KLAUSE:** Well, we were still, I was at Technicare the whole time. We were just
104 owned by J&J.

105 **SHINDELL:** Oh, so they didn't change your corporate structure much?

106 **KLAUSE:** Huh uh.

107 **SHINDELL:** Oh, okay.

108 **KLAUSE:** Not at all. Didn't change it. So, it was just Technicare.

109 **SHINDELL:** Okay. Well, that fills in the gap about education and your career path.
110 Now, at the time you, you moved to San Diego and into biotech, I guess was biotech
111 then like say among people at Technicare or at Johnson & Johnson, do you think that
112 there was recognition that biotech was an exciting new field?

113 **KLAUSE:** No. Absolutely not. Because, Johnson & Johnson being a major
114 pharmaceutical company, I mean it's possible they were looking at biotech, but it was
115 really new and emerging and it wasn't on the forefront. And, there was a lot of news
116 locally but it certainly wasn't, and there were, it was the beginning of the time when

117 people were talking about monoclonal antibodies and the magic bullet, and how this
118 was going to change cancer treatment, diagnosis, treatment, and everything else. But,
119 a lot of it in the news media was hype, because it was, most of the biotech companies
120 starting after, there was a lot – there were venture capital companies and firms
121 associated with it. So, it was a different time in the economy. So, I don't, my sense is
122 that J&J, the people, I didn't deal with the level in J&J that may have been looking at
123 biotech in general, because again I was in the Imaging Division and they didn't have
124 any knowledge of it. So it, you know, there wasn't any impact.

125 **SHINDELL:** Though the colleagues that you did have day-to-day contact with, how
126 did they react to you leaving Johnson & Johnson and Technicare and moving over to a
127 smaller company?

128 **KLAUSE:** Pretty surprised, because it was like, "Why would you leave what you have?
129 You've got such a great thing going, and you don't know what you're getting into.
130 That's nothing out there. It's not going to last. It's . . ." you know. And, I said, "Okay,
131 well then if it doesn't I'm coming back, [Laugh] so hold my spot." So, I mean I left on,
132 I'm still to this day on very good terms with the gentleman that was my boss and he
133 was my mentor at the time, and I still am very, very much in contact with him all the
134 time, so he's very supportive. Again he, he predicted I'd be back was the only
135 difference, that it wouldn't last and I'd be back in less than a year. [Laugh]

136 **SHINDELL:** Can you tell me about Hybritech when you first got there? What were
137 your impressions of that company in 1984?

138 **KLAUSE:** It was just exciting and it was a very different kind of culture. Part of it, I
139 think, was California. Very different from Cleveland. I'm comparing it to where I'm
140 coming from. So, I think the California environment was very laid back. It was
141 science-driven versus the company I came from was engineering-driven. And yes,
142 engineering is a science. I understand that. But, developing something in a lab is
143 different than inventing something and building a piece of hardware. They're
144 different types of sciences and so the, the atmosphere and the corporate cultures
145 were different. Now, part of the cultures were different because of the management,
146 and the leadership, and style. You had some very strong entrepreneurs starting the
147 companies out here, the Hybritech, and so the style was very different. The
148 management at Technicare didn't, they didn't start the company. Well, one of the
149 gentlemen did, but for the most part it wasn't the same as the management. You're,

150 so you're talking about different kinds of executive management because of the
151 building up of a company and its growth trajectory. Technicare was far more mature
152 in the state of a company even though it was still growing significantly, versus the
153 biotech side of Hybritech was kind of, you know, trying a lot of things to see what
154 would, what would work, and involved in a lot of corporate deals, structures,
155 partnerships, through the patents that Hybritech had, through licensing activity. So,
156 those were the corporate relationships and deals that – so those didn't exist at
157 Technicare. So, you had a very different environment and all of it was new to me. And
158 so it was, that was very exciting. Coming here and seeing all the corporate
159 partnerships that we at Hybritech had and were continuing to expand. And, I was
160 actually, became involved in a lot of that. So, that was very exciting.

161 **SHINDELL:** Wow. And, who would, who would you say was responsible, any person
162 or any particular group of people, for that culture at Hybritech, for that style?

163 **KLAUSE:** Oh, it started at, at the top with Ted Greene. He was very, he is very
164 dynamic, very much like a kid in a candy store, kind of, you know, your eye.
165 Everything is possible and Ted is very dynamic, very exuberant, and he just had
166 visions for Hybritech being, you know, huge. And so, his, his style being very
167 dynamic, and the corporate partners that he was able to attract. And when I say
168 "corporate partners" I don't mean just companies, but I go back to the venture
169 capital. We had, you know, the first-rate venture capital company as our investor,
170 primary investor, before Hybritech went public, and on the Board, Kleiner Perkins
171 Caufield & Byers, and Brook Byers was on the Board. So, here is the foremost venture
172 capital firm in the world and, I mean, today certainly, but back at that point when
173 venture capital was still growing, clearly. So, we were tied in with, you know, the A
174 team and, and that had to do with Ted's style, his vision, his ability to pull this
175 together.

176 **SHINDELL:** How do you think Ted's presence there might have changed the
177 direction of Hybritech, maybe, as it would have gone, had say Howard Birndorf or
178 Ivor Royston sort of still been running things?

179 **KLAUSE:** Well, Ivor was never an employee of Hybritech. Howard was, but for a
180 relatively short time. Again, tons of respect to those two individuals. Ivor, as a
181 physician, and certainly twenty-four years ago, and the idea, he, I'm guessing, I don't
182 know exactly, but his education and training was purely on the science side, clearly

183 medical school. I don't believe, but I don't know for sure, that, that he didn't have
184 business training. So Ivor, not being an employee, his level of excitement and energy
185 about coming up with the idea of the monoclonal antibodies in the lab, that's where
186 he generated, obviously, all the original ideas, he and Howard working for him in the
187 lab. But Ivor, at that time, different from where he is today, his focus wasn't a
188 business focus. So, he brought somebody in. So, so I think there was a tremendous
189 compliment from, to Ivor and Ted, but Ivor wasn't an employee, and he wasn't there
190 to kind of lead the day-to-day charge. He kind of handed that over to Ted. And
191 Howard, again, was more, he wasn't a senior-level scientist like Tom Adams, who was
192 our senior VP of Science, and then Dennis Carlo and David Kabakoff, they, you know,
193 all the key-level scientists. Howard was a level below but he was really tied to Ivor. So,
194 it, I don't quite know how to answer your question because those two weren't really
195 there on a day-to-day basis in the company. However, if they were my sense is telling
196 me Ted's style is still Ted's style and he's the one who would, he'd walk through the
197 labs and he'd generate the enthusiasm. And I'm sure if you've interviewed people
198 you've already heard about the TGs that we had on Fridays. And maybe you haven't
199 heard?

200 **SHINDELL:** Actually, I haven't heard about them.

201 **KLAUSE:** Haven't heard? Well, this was, I don't know who originally started it, but
202 Friday afternoon we were called, they were called TGs for TGIF, but we had beer and
203 snacks like starting at four in the afternoon on a Friday for everybody to come
204 together. So, it was really – I think that that – again, I don't know if Ted originated it
205 but he certainly perpetuated it, because it was ongoing at the time that I started. And,
206 you know, Howard and Ivor, if they were around, they'd certainly stop by and they
207 were a part of this. So, I don't think if they had been employees and were there on a
208 day-to-day basis that it would have necessarily been any different, because Ted's style
209 was Ted's style and he didn't, you know, wasn't going to change that.

210 **SHINDELL:** Yeah. [Laugh] Well, actually that leads me to two other questions that
211 we have here. Two of the, what you just mentioned sort of leads into two of them.
212 First, you know, what we're sort of interested in is how you would characterize the
213 relationship between science and the more corporate side of things in these, or
214 maybe the more business side, of these biotech startups? Like, how does that
215 marriage work and how do the two sides sort of interact with each other? And, how
216 much of a dividing line is there between the business side and the science side in a, in

a biotech company on a day-to-day basis. And then the other question is maybe a little bit more general. You know, you mentioned these Friday TGs. How much of sort of undisciplined time in which people are interacting is really important to the day-to-day functioning of a biotech company, or do formalized meetings between scientists and engineers, and CEOs produce better results than informal meetings, or is it a combination of those things? So.

KLAUSE: Let me answer that first.

SHINDELL: Okay.

KLAUSE: You know, I can't speak today in a biotech company about that. I personally believe there is an important role for informal get-togethers, and it certainly was extremely valuable back then, and that was, I don't know if Ted really had the vision about what, how it was started, but that was the reality because people were working very hard, long hours in the lab, and you know, you get together and you kind of let your hair down and you share ideas, and somebody over here's like, "Oh, you did that. You're doing this." And when the company's growing as fast as it is and adding a tremendous number of employees it was a great way for people to bond and share experiences. So, back then it was extremely valuable. I, as I said, at the beginning of this statement I personally believe, you know, because I've been CEO of a company, run a business, that it is important to have that level of interaction. How you do it today versus how we did it then, there's, it depends on what the business is. Your first part of the question, you were asking about the dividing line between business and science. I think that there is a difference today than there was back then. The difference is, today the focus on business is, I believe, and maybe it's my personal growth over the years, but that people today have a better understanding even at the science level that business is in business to make a profit. So, whether you're a public company, whether you're owned by a company, whether you're not public and you've got venture money or private money, or whatever, I think people today have a little better, for the most part, understanding of that. Not every employee across the board understands the details, and those that are further down really stick to their tasks. The contrast that I would say, and so today, let me finish that – there is, ideally, a better blend between science and business because science knows they have to deliver something so the business can turn it into a product, or partner with somebody to generate revenue for the company at the end of the day. So I believe philosophically there is a tighter relationship today, in general, between

251 science and business. When I look back on the early years it was very understood,
252 certainly at the executive level, why we were entering into corporate relationships
253 and corporate partnerships. I don't, my sense is, down at the bench level there wasn't
254 necessarily a full appreciation about why we had to do it, and perhaps I don't, I can't
255 come up with a specific example, it's more just a gut feel, that scientists were, "Why
256 are we licensing our patents to, you know, the ABC Company? That's our stuff." "Well
257 it is, but we needed to generate revenue and we're a growing company, and you have
258 to . . ." There are a lot of corporate plans when you get strategic development at a
259 certain level that stair step into other things. So, my sense is in the mid to late '80s I
260 don't believe that there was as much of a relationship between the bench level. At the
261 executive level there were, because our VPs of R&D clearly worked with me in terms
262 of doing corporate deals and they understood the reason why we needed to license
263 some of our, our patent technology, Tandem patent, Icon patent, whatever we were
264 doing, or partnering on the imaging side to be ultimately deliver product. So, you
265 know, I don't know whether it really, down at the bench level, is, is different today,
266 but my sense is that, that for the, it is.

267 **SHINDELL:** Okay. So, let me, let me see if you would agree with the way I would sort
268 of summarize what, what you said. That maybe in the beginning, or at least in, in the
269 mid '80s there were still two cultures trying to get along in biotech and that over the
270 years, maybe because of the precedent that's been set by successful biotech
271 companies, one culture of biotech has sort of emerged that the scientists and the
272 people on the business side can all participate in together. Or, is that not, not a fair
273 characteristic?

274 **KLAUSE:** Well, no, I think that's true. I don't know that it was one of that we didn't
275 get along. I don't think that existed. Perhaps there wasn't a clear enough
276 understanding in biotech in general on the reason why biotech did all these deals. It
277 didn't exist in medical devices, in the pharmaceutical industry. It was a different
278 industry, but it was requiring all these deals. Every time you turn around another
279 company was doing a deal with another company, or licensing this, or giving away
280 rights to this technology. Years in advance, you know, a biotech company might
281 partner with a pharmaceutical company giving them rights to the marketing of this
282 product that isn't even going to be approved for ten years, but it was a way to
283 generate revenue for the biotech company, because the pharma company was willing
284 to infuse, you know, capital in over a certain period of time if milestones were met.
285 So, I don't feel that it was ever really necessarily at odds. I think on an individual

286 scientist level perhaps they might have not fully appreciated in the early years why
287 these kinds of deals had to be done.

288 **SHINDELL:** Well, maybe they've become more savvy?

289 **KLAUSE:** I think so.

290 **SHINDELL:** Yeah.

291 **KLAUSE:** And, my sense is they realize at the end of the day, while they're a scientist
292 and they certainly want to protect their invention, whether it's patented or not, or
293 part of an important ultimate product, I think people today, the world's really
294 changed in business over the last twenty years and what it takes to survive is, you
295 know, it's very fast paced.

296 **SHINDELL:** I have a question for you about the changes that have occurred, but first
297 let me ask you one more question about sort of Hybritech's position in, in 1984 and
298 even, you know, a little bit later. A lot of people in, you know, newspaper and
299 magazine articles, when asked about why biotech was successful here, why Hybritech
300 was successful here, very often they list the universities, especially UCSD, and the
301 different research institutions that are located nearby here, like Salk, and the
302 Burnham Institute. From your standpoint at the corporate level – I keep saying
303 "corporate." Maybe that's not exactly the right word.

304 **KLAUSE:** No, that's right.

305 **SHINDELL:** Okay. At the corporate level, how did you perceive that relationship
306 between the universities and Hybritech?

307 **KLAUSE:** Well, it was great. We, on the corporate side there was UCSD CONNECT,
308 and Hybritech was the founding company and most of the executives were involved
309 at that. Obviously, we all knew Bill Otterson really well. I was the founding member
310 of Athena, which was the subgroup within UCSD CONNECT, the women executives,
311 and I was the first president of Athena. Barbara Bry was actually the founder. She isn't
312 associated at all with Hybritech. She's just in the high-tech community. But, she was
313 working at CONNECT and she came up with the idea and presented it to Bill
314 Otterson, and I knew her through, through the growing biotech community. So,
315 CONNECT was very important. We definitely recruited a ton of scientists whenever
316 we could. We had some very prominent scientists from Salk, from UCSD. So, it was

an important relationship. We absolutely valued it and we tried to get postdocs from UCSD, Salk, whatever, to work. And so, it was a very positive attitude and relationship from Hybritech's perspective.

SHINDELL: Uhm-hmm. So, through organizations like CONNECT and individuals like Bill Otterson, it sounds like a lot of networks were being built in those early years of biotech here?

KLAUSE: They were, and they were, I think that obviously CONNECT, the idea of CONNECT was so novel and it's grown and it's done really well but it was a very novel idea and it could have conceptually just fizzled after a couple of years if it really, if the networking didn't continue. But, it was so strong and the benefit that people were getting out of it was significant. So, that enhanced the growth and the, the strength of CONNECT to continue. And then we had, you know, really strong leaders at Hybritech who participated. David Hale, who was the president, and he became a very significant component of CONNECT from a corporate perspective, on the Board, and there was just a number of things that kind of grew out, Biocom and everything else. So he, to this day, has remained a very active executive in the San Diego biotech networking community. I'll kind of categorize everything in that. But, I think everybody found value out of it. I mean, it wouldn't have perpetuated if, if there was no value coming back.

SHINDELL: Uhm-hmm. Okay. Then let me ask you about changes. How did Hybritech change in the years that you were there. You said you were there eleven years. And, also a lot, sort of the larger picture outside of Hybritech, how did San Diego biotech change in those eleven years? What would you say were maybe the major landmarks of change during that time period?

KLAUSE: For Hybritech the biggest change came when, when we were acquired by Eli Lilly in 1987. And, for the first year the change wasn't quite so dramatic but Lilly really, Lilly's based out of Indianapolis. Lilly really superimposed their management style. Some corporate giants run their acquisitions very decentralized. J&J does that. They let their, their acquisitions basically remain decentralized. Lilly's philosophy, at that time, was different and they really wanted to bring in their management. So, the bulk of the senior executives at Hybritech left and most of them pretty quickly. Ted Greene left. David Hale left. Tim Wollaeger, the CFO, left. Those were some of the first three. So, senior management left, and then within a relatively short period of

time the other senior executives left. And, on the positive side they, everyone that left, almost everyone that left, went on to be a CEO of a company, or Ted and Tim, for example, founded a venture capital group. And so, then they acquired, invested in companies that they're still involved with today. But, most of the rest of us, I happened to stay on [Laugh] but I assumed several additional roles with the departure of some of the other executives, and then I was recruited for a CEO role in a company that I did move to. So, the change, the biggest change started in '87 and it changed the first year or so with Lilly kind of superimposing itself. Then the change, after that, with the departure of the main Hybritech executives, original executives, the change kind of leveled itself out. I guess that's the best way. And, we were operating as a, as part of Eli Lilly. So, Hybritech wasn't independent anymore in the eyes of the biotech community. Those of us in San Diego, people still recognized Hybritech but the reality was we were part of Eli Lilly and so the growth was different. But also by that point, we're not getting into the late '80s and early '90s, you now have quite a few biotechs that have now started to, to grow, and expand. So, we weren't the only one out there. So, there were a lot growing.

SHINDELL: Would you say that the environment had become more stable for biotech startups? Was there less risk? Was there more because of the network that had been built? Was it easier now or was it . . .

KLAUSE: There was a period then when it was relatively easy for startups to generate venture capital money. It became harder in the – I don't know if my time frames are exactly accurate – but I'll say the late '90s, because now there had been ten years' worth of investment and the resulting products weren't coming out of the other end of the pipeline for all these startup companies that promised products in three, four, or five years. Everything took a lot longer and a lot are still struggling. So, I think in the early '90s venture capital dollars were relatively easy to generate.

SHINDELL: Okay. Yeah. I was interviewing earlier this week Ken Cohen and he was saying basically that around this period, once it became obvious that people weren't making their targets of having marketable products expectations sort of had to change.

KLAUSE: Uhm-hmm. Yup.

SHINDELL: Did that affect Hybritech?

382 **KLAUSE:** No, because we were part of Lilly. Well, to the extent that, I mean we
383 weren't out trying to raise money.

384 **SHINDELL:** Uhm-hmm. That's true.

385 **KLAUSE:** Yes, expectations did change, because I, I think, and this is just an opinion.
386 It's not fact, that Lilly was disappointed and we didn't come out with the imaging
387 products on the imaging side. It took a lot longer. On the in vitro diagnostic side of
388 Hybritech, the two sides, that was going well. Hybritech had PSA, which is the
389 prostate-specific antigen, and PSA was, was great, still is, but had also some very
390 significant patents, had won some significant litigation associated with the Tandem
391 patent and the Icon patent. So, it was doing very well. On the imaging and
392 therapeutic side, it was taking considerably longer. The clinical trials were taking a lot
393 longer. So, that, I think Lilly was frustrated with the delays and so from that
394 perspective expectations did change because their, they didn't recoup – and it's not, I
395 don't know fact. I'm just stating, my sense is they didn't recoup their investment.
396 Hybritech was purchased for a lot of money, \$400 million back then was a ton of
397 money. And, so at that point there were general, genuine expectations that products
398 would be on the market by the early '90s, imaging products. And, they didn't, that
399 didn't happen. So, I think they were disappointed.

400 **SHINDELL:** That's become one of, well, not that, but the idea of being acquired by a
401 larger, say a large pharmaceutical company, has become one of the sort of favorable
402 exit strategies for biotech companies. How do you feel that affects these companies in
403 terms of innovation and ultimately being able to go from the process of innovation to
404 putting a product on the market?

405 **KLAUSE:** You know, it depends on who the acquirer is and their corporate culture. If
406 they're going to leave you alone or if they're going to, you know, put their own
407 corporate – try to, to lay their corporate structure and influence over you. It's really
408 hard. From Hybritech's perspective, I think that some of the genuine
409 entrepreneurship and style certainly left when the key executives left and some of the
410 Lilly executives that were brought in didn't come from that culture. They had been at
411 Lilly for ten, fifteen, twenty years so they came from a different style of business. And
412 so, when you're running something that does change the day-to-day. But Lilly, what
413 was interesting is a lot of people may not appreciate, Lilly had its own challenges
414 because of Prozac, and Prozac was a novel, very, still is to this day, but there have

415 been new classes of antidepressant drugs that have come out since. But, Prozac was a
416 very new, novel class of drugs that was approved and was making huge, huge
417 differences in people that needed help in mental health. The challenge is they were
418 challenged by the Church of Scientology and Ron, L. Ron Hubbard, and all of that
419 group, and caused a tremendous – I don't know the way to describe it because I
420 wasn't at Lilly corporate – but, but it impacted Lilly significantly in terms of having to
421 defend it. Ultimately, Lilly, and Lilly's a phenomenal pharmaceutical company but
422 Lilly had to make some decisions about the business and decided to divest the entire
423 medical devices division and we were, Hybritech was in that group. But it, so it
424 included Hybritech, IVAC, which is another local company, a couple, a few
425 companies in the Bay Area, Advanced Cardiovascular Systems, and thing, which
426 formed Guidant. So, that was another change in Hybritech's path when this change
427 came, but it wasn't as a result of just the delays at Hybritech. You were saying, "Were
428 they disappointed?" Yes, they were disappointed but Lilly had its own challenges to
429 deal with, even though it is an extremely successful pharmaceutical company,
430 extremely profitable. Here you're dealing with a drug that was just very, very much
431 breakthrough and being challenged in the public and media.

432 **SHINDELL:** All right, now a couple of times you've mentioned patenting and
433 licensing, and so I'd like to ask you a couple of questions about that. When you were
434 at Johnson & Johnson and working with CAT scans and MRI, you did talk a little bit
435 at the beginning about sort of the change, the difference between technology and
436 science. Obviously, the imaging technologies you were working with there were
437 patented and licensed. When you started working with more biological projects,
438 products that were also being licensed and patented did you perceive a difference
439 between patenting science versus patenting technology or . . .

440 **KLAUSE:** No, not ultimately in the patent process. The patent process was the same.

441 **SHINDELL:** It's exactly the same.

442 **KLAUSE:** It's the same. It's just how you arrive at it there's a perceived difference, and
443 ultimately it may not be. A scientist who has to think about how to invent or, or
444 creatively come up with a solution on a reagent versus an engineer who's got to think
445 of a novel approach to technology. At the end of the day they're both coming up with
446 something novel that, that is thought through. So, in many ways they're the same.

447 But, I think it, because you physically see devices there's a perceived difference. But,
448 you know, at the end of the day it may not be.

449 **SHINDELL:** It seemed for a while that legally there might be a difference, that, that
450 some legislation might come down against patenting, you know, different genes, or
451 things like that. Was Hybritech at all worried about these sorts of . . . ?

452 **KLAUSE:** No.

453 **SHINDELL:** No?

454 **KLAUSE:** Because, that was years ago. I wasn't. Maybe our general counsel was, but I,
455 you know, never heard any of that.

456 **SHINDELL:** Uhm-hmm. Okay. Then could you talk a little bit about sort of the role
457 that patenting and licensing play in a successful biotech company?

458 **KLAUSE:** It's absolutely critical. It makes all the difference, because that forms the
459 basis of a product. If a product is patented or there are elements within it it stands
460 alone, and if it does something unique that isn't out there it's a win-win for everyone.
461 If it's just another "me too," just a different way to do it, you know, just because it
462 happens to be patented but it does the same thing that that widget does over there or
463 that reagent, or that whatever, you know, then it becomes a marketing game, and so
464 the patent isn't necessarily that valuable. But, when you have come up with a new
465 invention, a real breakthrough in science it is so valuable and the first one getting it, I
466 want to say you can almost control your destiny. Now obviously, that's not true, but
467 you, you can, you know, whether it's, it depends on how big your company is, what
468 you've come up with, whether you can partner with someone else, whether you can
469 go it alone, and what role the product ultimately plays. So, patenting is extremely,
470 extremely important.

471 **SHINDELL:** So, maybe there wouldn't be much business interest in biotech if it
472 weren't, weren't possible?

473 **KLAUSE:** Right. That's right.

474 **SHINDELL:** Yeah.

475 **KLAUSE:** Yeah.

476 **SHINDELL:** Now, I'm trying to remember if this was before you got to Hybritech or
477 after, but there was some legal dispute about Hybritech's patent for its in vitro stuff.
478 Is that right?

479 **KLAUSE:** Uhm-hmm.

480 **SHINDELL:** Was that after you had gotten there?

481 **KLAUSE:** Yeah.

482 **SHINDELL:** Can you speak a little bit about that?

483 **KLAUSE:** Well, it was the Tandem patent and that was the first one, and Abbott was
484 the, Hybritech ended up suing Abbot, well sued Monoclonal Antibodies first, which
485 was another company, to test the patent in the legal system and Hybritech prevailed
486 because they had copied it and claimed to produce monoclonal antibodies, but
487 Hybritech really is the inventor in the Tandem patent and the way the science works.
488 So, once we prevailed there we went after the big fish, which was Abbott, and
489 ultimately prevailed in the court. So, it was very, very significant, and Abbott ended
490 up paying substantial royalties for many, many years to Hybritech. And, Hybritech
491 made the decision to allow certain of their products to remain on the market based
492 on paying a royalty to Hybritech. So, it granted them a license as part of the terms of
493 the settlement.

494 **SHINDELL:** And how, how do you suppose it would have – maybe this is sort of
495 counterfactual and difficult to answer, but how do you think it would have affected
496 Hybritech had they not won one or both of those cases?

497 **KLAUSE:** We probably would not have been acquired by Lilly. Well, I'm trying to
498 remember the timing. We probably didn't sue Abbott until after we'd already been
499 acquired by Lilly. So, I think, I'm trying to remember the timing and I don't
500 remember it exactly. I believe, and I could be wrong on the dates, that we had
501 prevailed on the Monoclonal Antibody case prior to being acquired by Lilly. So, let's
502 assume that's true. Not having a valid patent, if we had lost that, that, I was not
503 involved in the negotiations with Lilly acquiring Hybritech. So, I don't know those
504 details but I'm just speculating that if we had lost in that the value, the perceived
505 value of Hybritech may not have been there. So, I don't know. I don't know if that

506 would have had an impact on Lilly acquiring Hybritech or not, because I don't
507 remember the exact timing without looking it up.

508 **SHINDELL:** Okay. Now, how long do I have you for?

509 **KLAUSE:** Well, it depends on the – I'll have to put more quarters in the meter.

510 **SHINDELL:** Oh, okay.

511 **KLAUSE:** So, I've got another forty-five minutes now before the meter runs out.

512 **SHINDELL:** Oh, okay. Would you like to take a quick break?

513 **KLAUSE:** No, I'm fine.

514 **SHINDELL:** Could I take it?

515 **KLAUSE:** Unless you need a break?

516 **SHINDELL:** Yeah. I need it.

517 **KLAUSE:** Okay.

518 **SHINDELL:** Sorry.

519 **KLAUSE:** I'm fine.

520 **SHINDELL:** You ready to start?

521 **KLAUSE:** Uhm-hmm.

522 **SHINDELL:** Okay. Let me ask you another patenting question. Before you got to
523 Hybritech, did you know much about the patenting process?

524 **KLAUSE:** A little bit, but I wasn't involved in it like I became involved at Hybritech. I
525 mean, I knew that at Technicare we had some extremely valuable patents. GE sued
526 Technicare and Technicare prevailed based on the patents. And, Technicare sued GE,
527 and there was all this stuff [Laugh] and I was deposed, and relative to the actual, from
528 a business side understanding the technology, but I wasn't involved in the strategy of
529 it at that stage in my career. However, when I came to Hybritech one of the roles that
530 I ended up assuming in addition to the role that I had was VP of business

531 development, and I was responsible for the licensing of the patents. And, so I worked
532 very closely with our legal department and I knew what was going on with the patent
533 prosecution and what was being written, and the planning stages, the executive team
534 to determine who we would try to license, and how we would partner, and what we
535 would do. So, I played a different role, so I knew a lot more about the patent process.

536 **SHINDELL:** And did you find it, I don't know, difficult to, to pick this up, or --

537 **KLAUSE:** No. For me, no.

538 **SHINDELL:** -- was it easy to learn?

539 **KLAUSE:** It was easy. I enjoyed it, because I enjoy the licensing aspect, and contracts,
540 and negotiations, and doing deals.

541 **SHINDELL:** Oh, okay.

542 **KLAUSE:** Yeah, I like that.

543 **SHINDELL:** I think from the outside it seems very sort of, I don't know, confusing.
544 [Laugh]

545 **KLAUSE:** Well, the actual patent process and prosecution is very complex, and
546 keeping everything straight, and, you know, from the legal perspective it certainly is
547 very valuable.

548 **SHINDELL:** Uhm-hmm. Okay. Let me ask you a couple more questions just about,
549 about San Diego and what has come to become called Biotech Beach. [Laugh] You've
550 witnessed a good deal of its development. How do you think it or the culture of it has
551 changed during your time being involved with it?

552 **KLAUSE:** Oh gosh. I would say, in the early years, and when I say the early years I'll
553 say from about the time Hybritech was acquired by Lilly, so the late '80s through the
554 mid '90s that was probably really the development of the term "Biotech Beach" and
555 the pretty rapid growth. Probably once we get into the 2000s, even though there are
556 many, many, many more and hundreds of companies that have started up, and San
557 Diego, throughout the country, is recognized as a, you know, a big biotech center, if
558 you will. I don't know that the term "Biotech Beach" applies anymore.

559 **SHINDELL:** Oh really?

KLAUSE: And, I don't think any – well, and my sense is, I don't think people that are coming into it today that weren't here during the growth of San Diego becoming this biotech center really have an appreciation for it. If you moved to San Diego today where you're, and you're working for a biotech company it's just one of many companies, and yes you may realize that San Diego is a big, big center across the country, whether it's the Bay Area, or Boston, or Research Triangle Park, or San Diego, certainly big places, and "San Diego's a place I want to go and work because there's a lot of biotech job opportunities." But, I think you're coming from a different perspective than those of us that have lived through it. So today, while I know that Hybritech started it all and was really, you know, the genesis of everything growing and a lot of my colleagues from Hybritech are responsible for founding, myself included, many of the companies that, that fall into category, if you weren't here then you don't appreciate that. So, as someone coming. So, I don't think today someone coming into San Diego would refer to it as "Biotech Beach" or anything like that.

SHINDELL: Hmm. Would you say there's a difference in the biotech culture today than there was back then?

KLAUSE: Yes. Definitely. I mean today, again, it goes to what I was just saying about Biotech Beach. Biotech Beach was a different culture back then. Today it's starting up another company. So, I don't think it is the, my sense is that it, it's not that – I don't know how to explain this. It's not that – if there's a new company starting up here in San Diego as a biotech company, it's not necessarily unlike a biotech company starting up in Boston, or Research Triangle Park, because the industry today is very different. Biotechnology having been around now almost thirty years, it's not the same. It's much more advanced and it's much more successful, and now people do have shorter times to products because there have been so many products that have been approved, made it through the pipeline, have been approved and are successful in working out there. So, you're not on this, you know, the trajectory is not the same.

SHINDELL: Uhm-hmm. Interesting. So, is it not as exciting, do you think?

KLAUSE: Oh no. It's just as exciting and probably more in many respects, because there's many more opportunities now and it's not as risky, even though a ton of the companies starting up won't succeed ultimately, or they'll be acquired. I mean you're not, with the hundreds of companies starting you're not going to be producing the Amgens of the world, you know, every week. I mean, those are few and far between

593 Genentech, or Amgen, or Biogen Idec, you know. There's not many that are like that
594 size that have grown. But it's, it's a different kind of a risk profile.

595 **SHINDELL:** You've mentioned a couple of people, like say Bill Otterson, Ted Greene,
596 these sort of major players from that period. In your view, maybe including these
597 men or in addition to them, who is responsible for making biotech one of the sort of
598 top priorities of the city of San Diego during that time? It seems like the city took an
599 interest in promoting biotech.

600 **KLAUSE:** Well, the Economic Development Corporation had a important
601 relationship with CONNECT. Bill Otterson definitely reached out into the
602 community. Going back to the mayors, several mayors ago, [Laugh] they were going
603 back to Susan Golding, I remember, just having an interest in, because biotech was
604 putting San Diego on the map it was in their best interest to kind of support biotech,
605 so then Biocom grew out of it as an, as an association. Now we hold Biocom here in
606 San Diego as this huge trade show. So, it's good for the city. So, it was kind of a
607 combination of a lot of things. I can't really point to one person. I think it was – I give
608 a lot of credit to Bill Otterson for his style and his outreach in the vision of
609 CONNECT and how CONNECT grew, which I think really enhanced UCSD also.

610 **SHINDELL:** Uhm-hmm. Now, people I've interviewed seem to have sort of mixed
611 feelings about whether or not the City of San Diego has helped the biotech sector or
612 hindered it. What's your view from the corporate perspective of that?

613 **KLAUSE:** I think that's a great point. I don't know that they've gone out of their way
614 to help by offering, you know, manufacturing incentives. I mean, there are companies
615 that have moved away from San Diego. Now, I can't really sit here and say they
616 should have done, San Diego, as a city, should have done this or that. It's hard to say.
617 I think San Diego as a city benefited from biotech more than biotech benefited from
618 San Diego. So, I think it may, biotech industry, because the defense industry had just
619 really right about the time I moved here San Diego took a huge dive down, so
620 biotech, I – I don't believe there was actual planning in the city that said, "Oh, let's
621 just look at this new industry. And, let's see, since we're losing the whole defense
622 industry, let's see if we can do something to build this up." I don't think that was on
623 the agenda at all of San Diego. So, it's hard for me to say they hurt it, but I don't think
624 they helped it.

625 **SHINDELL:** Uhm-hmm. Yeah. It does seem like around that time the economy
626 transitioned?

627 **KLAUSE:** Totally transitioned. Yeah.

628 **SHINDELL:** Yeah. From government contracts to high-tech jobs, basically?

629 **KLAUSE:** Yeah.

630 **SHINDELL:** Yeah. Did you perceive a change in the city based on that? Like, did
631 things seem to be changing in San Diego? Did San Diego seem to be struggling
632 because of that change? Or, you know . . .

633 **KLAUSE:** Good question. It's hard for me to remember back to that. I'm trying to
634 think about building restrictions and building moratoriums, and things like that. But,
635 I don't know, I really don't have a recollection of that that I think would be valuable.
636 Yeah, I'm not really remembering that.

637 **SHINDELL:** Now, you've already listed one major milestone in San Diego's biotech
638 sector, which is the acquisition of Hybritech and, you know, what that meant in
639 terms of people going out and founding new companies and also now there being a
640 precedent set for how profitable a biotech company could be. What other major
641 milestones would you say Biotech Beach had? I guess I shouldn't call it "Biotech
642 Beach" if you wouldn't want to call it that anymore. [Laugh] But, the San Diego
643 biotech sector, what other major milestones did it have while you were here?

644 **KLAUSE:** Well, I think because San Diego has some of the great research centers that
645 we've already talked about between Salk, UCSD, Burnham, La Jolla Cancer Research,
646 the places like that, it's certainly attracted young talent to move here, whether to go
647 to school and then ultimately work here, or to come. So, I think the growth of all the
648 biotech companies really helped. I also think that they helped grow Scripps,
649 significantly, because of the biotech. I think that had a huge impact on that because
650 Scripps is reaching out to the East Coast and the Florida area, and stuff like that. So, I
651 think that's an influence that Biotech Beach or the biotech companies had in terms of
652 growing some other big institutions in this, and it's a perception, because I don't have
653 obviously any inside information on Scripps. [Laugh] But, I'm just saying I think they
654 have changed a lot and become a major recognized medical research center in the

655 country, if not the world, but definitely in the country. So, that's kind of what I think
656 Biotech Beach . . .

657 **SHINDELL:** Oh, they definitely seem to have benefited from it.

658 **KLAUSE:** I think they've benefited from the Biotech industry.

659 **SHINDELL:** Okay. Let's see. I think you've talked about most of this stuff I have in
660 this category. But, let me ask you, actually, about this whole idea of, of the San Diego
661 biotech sector being not just a hub of biotech activity but a tight cluster of biotech
662 companies. Do you think the sort of close proximity, the very tight geography of San
663 Diego biotech has contributed to the success of biotech?

664 **KLAUSE:** Yes, definitely. Being up here in Torrey Pines area with everything there, I
665 mean, that, that's really contributed a lot. And, again, a lot of it has to do with the
666 proximity to Salk, and UCSD, and Scripps, and all of that. But I, yeah, it really has,
667 and into Sorrento Valley, and kind of forming an area that's ours.

668 **SHINDELL:** Uhm-hmm. Well, how do you . . .

669 **KLAUSE:** You know, obviously, we've got the telecommunications group that have
670 kind of, you know, invaded that area. [Laugh] But, and I know they were, you know,
671 you go back to [?] and the early days of Qualcomm, they were there at the same time.
672 They were right down the street from Hybritech. But, I still feel it's Hybritech that
673 really [Laugh] built up the area.

674 **SHINDELL:** Well how, how does a biotech company or a high-tech company, in
675 general, benefit from being in a cluster? What are the things that you get out of that?

676 **KLAUSE:** Probably employment opportunities, recruitment opportunities. Because, if
677 you were now somebody, if you were a company and you were going to open up your
678 office, your biotech office, in Fallbrook, yeah you probably could do it but you're not
679 where everybody is. So, the scientist having to drive that distance. If they're, if you're
680 recruiting people who are going to school here or having, doing a postdoc in this
681 area, to drive up to Fallbrook, you know. I would say employment and recruiting, and
682 when people move here. Because, if a job doesn't work out then they can go to
683 another one. And so, people look at that. I mean, they're going to move from
684 someplace in the country to California. It's expensive to live here, and therefore you
685 kind of want job, people always want job security and no jobs are secure. I mean,

686 nothing's for life like, you know, years ago. People would work for one or two
687 companies their whole life. So, I think people would want something that, you know,
688 "If that doesn't work out I know that there's forty other companies within a twenty-
689 mile area that I could probably work for. So, it's okay if I live in Scripps Ranch
690 because I know there's a bunch around here." So, I guess my first answer is really
691 employment. That's the benefit. Other than that, I mean, and that's probably the
692 most significant.

693 **SHINDELL:** Uhm-hmm. Hybritech probably didn't benefit from this as much as the
694 later companies, but it seems like scientists at the bench level seem to move from
695 company to company fairly regularly, and that perhaps companies benefit from the
696 experience that these people bring from one company to another?

697 **KLAUSE:** Absolutely. They absolutely do.

698 **SHINDELL:** Seems like you can almost factor that into your success story?

699 **KLAUSE:** And again, that's part of the move and then being in the area, and it's just
700 the reality of, you know, what happens.

701 **SHINDELL:** Okay. Then let me ask you about your life, your career since Hybritech.
702 You've gone on to work in and help found several different companies haven't you?
703 So, if you want to give us a brief sort of account of that, what you've done since
704 Hybritech?

705 **KLAUSE:** Well, initially I stayed in the imaging side of things and was CEO of a
706 medical device company in nuclear medicine imaging, new solid state technology,
707 and then I was recruited at the height of the dot com [Laugh] to be the president of a
708 portal, basically, a radiology portal that to this day, and that was in '95, '96, sorry,
709 ninety – I'm screwed up on my years – '99, the height of dot com stuff and it's today
710 still the largest portal in radiology.

711 **SHINDELL:** Hmm. And when you say "portal?"

712 **KLAUSE:** Meaning you can do broad, in, on a, on an Internet basis. It's like a one-
713 stop destination for everything. Basically, you can do everything you want to do in
714 imaging, other than image the patient through this portal. And then, we were
715 actually in the process of going public, taking the company public, and when the dot
716 com bottom just [Laugh] absolutely fell out we were lucky enough, and I was

717 president of the company, we were lucky enough to sell it to Kodak. So, Kodak
718 acquired the company. And, I wasn't going to move to the East Coast. [Laugh] I
719 wasn't going to move to Rochester. [Laugh] So, I ended up saying, "I'm not going to
720 do that." So then, I moved on to the company that I've been with now for eight years,
721 since then, and it's medical imaging. Sorry, medical education. So, it's, and actually
722 it's still in healthcare, but it's the first time in my career that I'm not involved with
723 imaging products from a hardware point of view, or the biotech side of it. But
724 healthcare doctors have to get a certain number of CME credits every year in order to
725 renew their license and so we're a provider of continuing medical education for
726 physicians. So, that's what I do.

727 **SHINDELL:** And, if you were to pick, say, a highlight of your career, would it be back
728 in Hybritech or since then? What do you think has been your most satisfying
729 moments there?

730 **KLAUSE:** Well, they're kind of in two, two chunks. The first is back at Technicare
731 when I was running the International Division, because I loved that. I loved the
732 international travel, living overseas, and doing that. That was significant. Then
733 making the move to Hybritech and being involved in biotech and venture capital was
734 very significant. The timing of that was great and giving me the ability to do the
735 licensing and the business development and negotiations and all of that with the
736 patents, which was a good platform for me to be a CEO. So, I kind of look at this in
737 three chunks, because as a CEO of a company you're either raising venture capital
738 money, which I did, doing partnerships with companies, selling the company, taking
739 it public, being acquired. So, it's another form of doing deals. It's a kind of look at
740 things three, in three chunks like that.

741 **SHINDELL:** So, you think of your career in three distinct parts? That's . . .

742 **KLAUSE:** Yeah. Probably three distinct parts, and there was one part of Hybritech
743 that I didn't even mention. Hybritech had two limited partnerships where Hybritech
744 – this is before Lilly acquired Hybritech – that generated a significant amount of
745 money from limited partners, and that money was used to fund the R&D
746 development. I was made president of both of those partnerships at Hybritech. So, I
747 managed the partnerships. I did the business development and ran the, the in vivo
748 imaging and therapeutics on the business side. So, that experience gave me the
749 background to then also move on and be CEO of companies.

750 **SHINDELL:** Okay. Let's see. So, in terms of evaluating your career I think we've just
751 sort of, you've just sort of evaluated it for us. So, [Laugh] maybe we don't have to.

752 **KLAUSE:** It's kind of three, three steps.

753 **SHINDELL:** Yeah.

754 **KLAUSE:** Three chunks.

755 **SHINDELL:** Well, how do you think that this all, this whole career arc, the three
756 different parts of your career have affected your life?

757 **KLAUSE:** Oh, they've made it wonderful. [Laughter] I mean, it has really shaped my
758 life to the extent of living where I am now, doing what I'm doing now, being able to
759 experience – I was, I've been very fortunate of working in areas that have been
760 explosive growth, and that's very stimulating and it's very rewarding, starting with the
761 imaging side of things and them moving to the biotech side. So, being in both of
762 those places helped me and gave me the, the on-the-job training and the background
763 to be able to be an executive and CEO of a company, and a leader, in a leadership
764 role. It gave me the ability to, I'm involved in a business group called "Young
765 Presidents Organization," which is a worldwide organization. I would never have
766 been able to get into that if I hadn't had the experiences that got me to the point of
767 being a CEO in a company. Because, you have to have a certain amount of experience,
768 a certain size, in order to get there and do that. And that has given another whole set
769 of things to my life. So, you know, it's the two, the two positions, the Technicare
770 position and the Hybritech position that have really shaped my life.

771 **SHINDELL:** Uhm-hmm. This, this may seem like a weird question, but how does one
772 become a good CEO? I mean, how, how do you acquire those skills? How, is it just
773 through experience and moving your way up, or are there certain things that you're
774 born with and if you're not born with them you'll never make a good CEO? Or, how
775 does it work? [Laugh]

776 **KLAUSE:** I think that's part of it. You have to be willing to work hard. You, I, you
777 know there's a lot of characteristics. You can have this room filled with twenty CEOs
778 and they're all different characteristics and they all might be successful in their own
779 right. But, I think having an understanding of the business, making sure the areas
780 that you're not strong in you have surrounded yourself by people that do have a

781 strength in that. You don't, my personal view is you don't have to be strong in every
782 area, but if you're not make sure somebody is. Like, if you don't have financial skills,
783 make sure your CFO is a strong CFO. If you don't have the ability to understand
784 things technically and you just can't do that, then make sure your head of R&D, or
785 head of Engineering, is a strong person that can communicate to you so that your
786 team is filled with talent that rounds everything out. I don't believe in one person
787 doing everything. I think it's absolutely a team effort and I think you have to build a
788 strong team in order to be successful. Those CEOs that don't, I think they're the ones
789 that are not successful. So, you know, there's a give and take. And so, to me the most
790 important thing is respecting the individual. You have to respect everybody for what
791 strengths they bring, and look at the, the attributes that, you know, everyone brings,
792 because we all have strengths, and we all have areas that we're not so strong in. So,
793 it's how do you bring out the best in everyone? And, that's what you should focus on.
794 Too many people don't do that. There's too much ego involved in the role and I think
795 those are the ones that, that have challenges and are moved aside. I think if you can
796 find the best in people and bring it out and have that attention to detail you'll be
797 more successful.

798 **SHINDELL:** Uhm-hmm. Okay. Sounds like that's something you learn by doing and
799 not . . .

800 **KLAUSE:** Well, part of it's my style, but yes I grew up on teams. When you're, when a
801 company is growing really, really fast, going back to my Technicare days, you can't be
802 doing everything and you can't be in charge of everything. You have to be able to
803 delegate and you have to be able to rely on people. So, figuring out who can do what
804 needs to get done and ensuring, bringing the leadership so it does get done does
805 make you end up being successful then. So, if you can surround yourself by the right
806 people or know how to motivate the right people then that becomes a win. So yeah, I
807 did learn that through, or I feel like I did, learn that through my experiences.

808 **SHINDELL:** Okay. Let me ask you then basically – well, this is sort of a catch-all
809 question. [Laugh] Is there anything I should have asked you that I didn't ask you or is
810 there anything that you would like to say?

811 **KLAUSE:** Gosh, [Laugh] well I'm sure there are things you didn't ask, [Laugh] but
812 they're not coming to mind right now. [Laugh] We talked a lot about it. I mean, the
813 Hybritech experience was once in a lifetime. But, I can say that about Technicare also.

814 So, I've had it twice in my lifetime, [Laugh] which most people don't even get it once.
815 And so, that's been, you know, really very special, being in very special places. Being
816 able to make a difference in, in the world through the medical-related products.
817 Because, it makes a difference in all of us, whether it goes back to the imaging side or
818 whether it's the biotech side. I mean, you know, so to me working in healthcare, I
819 can't imagine not working in healthcare. I just feel it's very strong. It helps
820 humankind.

821 **SHINDELL:** Okay. Well, then the last question is, are there any scientists, people on
822 the business side, who you think are important to be interviewed for this type of
823 project? Who would you recommend that we interview?

824 **KLAUSE:** Oh, you mean, specific names of people? I thought, didn't Cole come up
825 with the list of . . .

826 **SHINDELL:** Oh yeah. Yeah. But we, we ask everyone if there's anyone they would put
827 on the list just in case there's someone who we've forgotten.

828 **KLAUSE:** I mean I can list all the executives at Hybritech, which I think we've
829 covered most of them. And, Bill Otterson in the community. And, you cannot
830 interview Bill, but I'm assuming you have some of the managing directors from the
831 service providers, the Ernst & Young, E.M. Wyse, and those people that were the
832 accounting groups, the law firms that were suppliers to the biotech industry?

833 **SHINDELL:** We do have some of them, yeah.

834 **KLAUSE:** Yeah. So, people that were in those key roles. Gosh, I mean no one comes
835 to mind right now. I would expect between – you've got Tom Adams. You've got, you
836 probably have all the original Hybritech executives on your list. I have to believe you
837 do.

838 **SHINDELL:** Well, most of them. I mean, because this is a pilot project our list is
839 short of the short list of, you know, the fifteen, twenty people who Cole felt were
840 most important.

841 **KLAUSE:** Yeah, and Cole would, I'm sure he gave it very good thought, I would come
842 up with, I would imagine, the same list.

843 **SHINDELL:** Okay.

844 **KLAUSE:** I can't, can't think of anyone not. I mean, I'm sure he gave Larry's name,
845 Larry Respass, who's general counsel. Dennis . . .

846 **SHINDELL:** In fact I was supposed to interview him this morning but he cancelled
847 on me.

848 **KLAUSE:** He cancelled and that's the reason that I [Laugh] got bumped to one
849 o'clock. Larry owes me. [Laughter] I'll have to email him.

850 **SHINDELL:** Yeah.

851 **KLAUSE:** You've got the R&D folks, between Tom Adams, Dennis Carlo, David
852 Kabakoff, you probably have them. David Hale, Ted Greene. You've got the key – Cam
853 Garner. Do you have Cam or not down? Cam was . . .

854 **SHINDELL:** I don't think we have him.

855 **KLAUSE:** Cam was my counterpart on the in vitro side. Cam was, C-A-M, Garner, G-
856 A-R-N-E-R, he was the VP of Sales and Marketing on the in vitro side. He went on
857 and then was CEO of Dura Pharmaceuticals, and has run several other companies
858 since then. He's involved in a lot. Very successful.

859 **SHINDELL:** Okay.

860 **KLAUSE:** That's probably all the key, key folks.

861 **SHINDELL:** Well, thank you for coming in and thank you for allowing us to
862 interview you.

863 **KLAUSE:** Okay. That's it?

END INTERVIEW

Recommended Citation:

Klaue, Karen. Interview conducted by Matthew Shindell, August 8, 2008.
The San Diego Technology Archive (SDTA), UC San Diego Library, La Jolla, CA.



The San Diego Technology Archive (SDTA), an initiative of the UC San Diego Library, documents the history, formation, and evolution of the companies that formed the San Diego region's high-tech cluster, beginning in 1965. The SDTA captures the vision, strategic thinking, and recollections of key technology and business founders, entrepreneurs, academics, venture capitalists, early employees, and service providers, many of whom figured prominently in the development of San Diego's dynamic technology cluster. As these individuals articulate and comment on their contributions, innovations, and entrepreneurial trajectories, a rich living history emerges about the extraordinarily synergistic academic and commercial collaborations that distinguish the San Diego technology community.