

New telephone registration process at UCSD

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Media Contact: Sandra Garrett, 534-3120

TELEPHONE REGISTRATION A HUGE SUCCESS AT UCSD

The University of California, San Diego leads the way for other UC campuses and the state of California colleges and universities in the implementation of a new telephone registration process.

The new telephone enrollment service was offered as a pilot program to 3,800 seniors in February for spring quarter, 1988 enrollment. Of that total, 1,824 students or 52.1 percent used telephone registration.

"The pilot program for enrollment by touch-tone telephone was an overwhelming success," said UCSD Registrar and Admissions Officer Ronald Bowker. "According to the responses to questionnaires sent to all participants, this easy and convenient method for course enrollment is highly preferred by students."

Telephone registration will be available in May to all students for fall quarter, 1988 enrollment. Priority for selection of courses will be given to students using telephone registration according to the number of units they have completed. Highest priority will be given to Regents Scholars, National Merit Scholars, Special Needs Students, Early Admission Honors Students and Honors Workshop Students. Walk-in enrollment services will take place after telephone registration for students who miss their appointment or prefer not to use the system.

Students use a touch-tone telephone to enroll in courses. Students who register by telephone are assigned a special 48-hour period to use the system and a preassigned personal access code (PAC). They can then enroll in their classes at a time that is convenient to them anytime within the 48 hours.

The system immediately confirms course selections, or allows students to select an alternate course if it is full. If the students choose, the system will also place their names on waitlists for the courses and times they prefer. It also accommodates college, major and level course restrictions.

Some of the positive comments about the pilot telephone registration program were: "Saved an incredible amount of time," "It was nice to know instantly what classes I was getting and not have to wait in line," and "Very convenient to use."

Of those students who responded to the survey and did not use telephone registration during the pilot program, (25.5 percent) some were graduating at the end of winter quarter and would not be attending in spring, and others were graduating at the end of spring quarter and expressed apprehension at using a new system their last quarter.

Telephone registration already has proved successful at institutions such as Brigham Young University, Georgia State University and the University of Texas.

For more information on the telephone registration system, contact the UCSD Office of Admissions and Registrar at 534-3951.

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