

Library Student Advisory Council

May 18, 2021 [meeting/activities held remotely and asynchronously due to COVID-19 closure]

May 18, 2021 Minutes

- I. LSAC members were thanked for their participation with the April 2021 LSAC activities and for all that they've offered of themselves over the year. The Library expressed its hope that members enjoyed both supporting the Library and learning more about Library staff, operations, and services.
- II. LSAC members were reminded to forward the minutes from the last meeting and newsletter, as well as the forthcoming May LSAC minutes, to their constituent groups and/or student peers.
- III. LSAC members were alerted to send any questions, feedback, or comments about the Library from other students or student councils to the Library at any time (lsac@ucsd.edu).
- IV. **Newsletter Feedback Results:** The May newsletter asked members about the past and current use of Library services. 9 LSAC members responded.

<i>Thinking about your past and current use of Library services, which of the following services have you used the most?</i>	
A. <i>San Diego Circuit</i>	11.1 % (1)
B. <i>Interlibrary Loan</i>	0.0% (0)
C. <i>Scan this chapter/article</i>	22.2% (2)
D. <i>Roger Request</i>	11.1% (1)
E. <i>Tech Lending</i>	33.3% (3)
F. <i>Curbside Pickup</i>	22.2% (2)

- V. The Library truly does take student feedback seriously and incorporates it into Library planning and decision-making. Below is a selection of Library decisions that were informed by feedback from LSAC this year:
 - Changed hours of [BLB Study Space](#); expanded hours for BLB Study Space during 10th and Finals Weeks; expanded BLB Study Space reservation period from 2 hours to 3 hours and then from 1 to 2 reservations per day
 - Added and updated FAQs on [Ask Us](#) webpage; updated functional elements of Ask Us webpage
 - Created a "[Here to Help](#)" video to better relay currently available Library services
 - Adjusted [Chat Service](#) so it more often connects with a local UC San Diego Library employee
 - In terms of service offerings and outreach efforts, the Library prioritized some of its services LSAC members indicated they missed the most
 - Tailored outreach messaging and communication approaches with a student perspective in mind
 - Solidified continuance of student [de-stress activities](#) in response to your positive comments and refined these offerings, such as the virtual study rooms, in response to your feedback
 - Used your feedback on a variety of topics covered in the Geisel After Dark surveys to enhance those service offerings
 - Adjusted agenda topics to include presentations about the preservation of and care for library materials, the role of the University Librarian, and Library student employment

- Expanded Tech Lending Program inventory to best meet student needs

- VI. **Required Activity 1:** Library representatives on LSAC offered these [farewell messages](#), in appreciation for the service members provided to the group over this year.
- VII. **Required Activity 2:** Responses from a survey of LSAC members in February 2021 showed that members wished to learn more about the position of the University Librarian. To this end, members viewed [a presentation](#) about his role by Audrey Geisel University Librarian Erik Mitchell.
- VIII. **Required Activity 3:** LSAC members were asked to watch a [video](#) from staff in the Library's Business and Employment Services unit to learn more about student employment opportunities in the Library, and the many benefits available to students that work in the Library. Detailed instructions on the application process for student employment in the Library were shared in [How to Apply to a Student Position Handout](#) and the [Sample Student Job Titles](#) students may see in Handshake. Members were welcomed to contact staff in Business and Employment Services with any additional questions regarding the application process for open student employment positions in the Library.
- IX. **Required Activity 4:** LSAC members were asked to read the updates below on study space, group study rooms, and room reservations, then watch the linked video and complete the brief survey.

Geisel Student Study Space coming soon: For the summer, the Library is planning for a student study space in a portion of Geisel Library, which should open on June 28. We know that both new and continuing students are eager to “meet” or reconnect with Geisel, and we are pleased to be preparing to welcome you back soon. Capacity and hours will be limited, but reservations will not be required and there will not be a time limit on student use of the available space. Once the Geisel space opens for the summer, the BLB Study Space will close until it reopens in September 2021. Watch for more details on the Library's [COVID Services web page](#) as the June 28 launch date approaches.

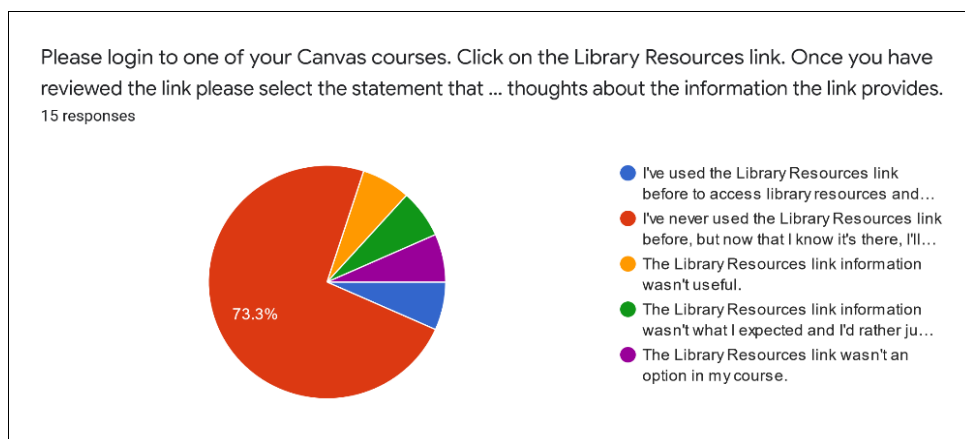
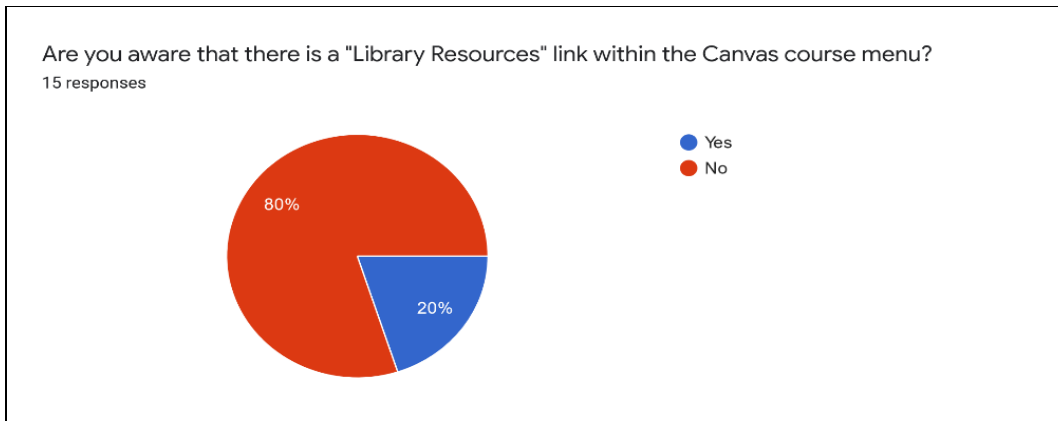
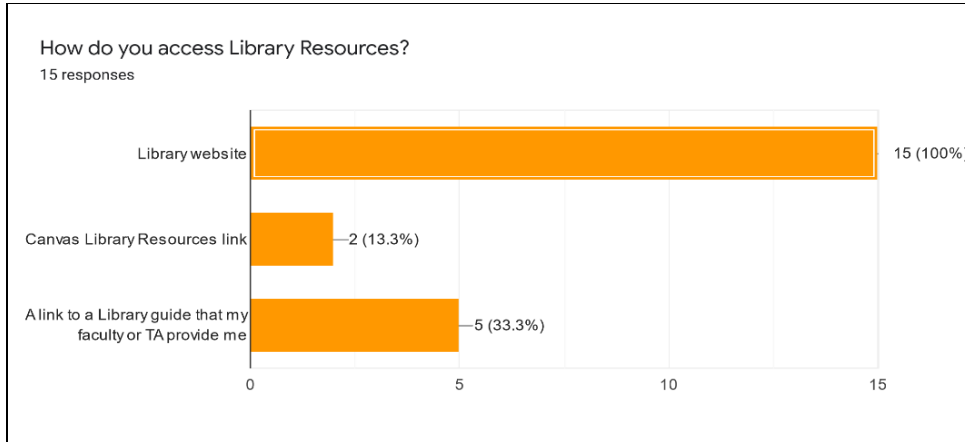
Library reopening for Fall 2021: We are currently planning for both Library buildings (Geisel and the Biomedical Library Building) to reopen in September. Unless safety measures prevent it, group study rooms will also reopen at that time. When this happens, you'll use a new and improved system to reserve the rooms (see details below).

New group study room reservation system for Fall 2021: Rejoice! Group study rooms will be back at the Library for the 2021 Fall quarter. While you've been studying remotely, we've been hard at work creating a study room reservation system that will make reserving study space easier. After watching this [preview](#) of the improved reservation interface, members shared thoughts through a survey. Initial impressions of the reservation system were very positive. Words used to describe it included helpful, clean, simple, self-explanatory, organized, easy, and intuitive. The majority of the students in this group indicated wanting a study room at a particular time, rather than a particular room or a room in a particular location, though they weren't asked about this for their use of specific non-study room spaces such as the data-cruncher or DML workstations. Detailed survey results are [available here](#).

- X. **Required Activity 5:** Recognition of LSAC members
- The Library extended its thanks to LSAC members for their participation throughout the year. Members were alerted to watch their email for a certificate of participation and a token of the Library's appreciation for their efforts.
 - The Library extended its thanks to LSAC members who completed the majority of the assignments throughout this unusual year (calculated for the 5 meetings between October and April). *Dora Ogbonna, Isabelle Krockmal, Leon Lin, and Nikhita Attiganal Jagadeesh* were alerted to watch their email accounts for an additional token of appreciation for attending 4 meetings, while *Allison Lee, Andrea Sudharta, Christopher Contreras, Cindy Tran, Jennifer Ramirez, Jasmine Law, Leeda Sea, Shelvie Bumanglag, and Varshini Sathish* received an additional token for attending all 5 of these 5 meetings.

- The Library's special thanks and recognition was extended to six students who have served on LSAC for multiple, consecutive years:
 - i. Three years: *Leeda Sea, Melissa Heredia, and Shalom Chen*
 - ii. Four years: *Allison Lee, Jasmine Law, Winnie Gong*

XI. Required Activity 6: LSAC members were asked to explore the Library Resources Link in Canvas and to provide feedback (summarized below) through a survey on whether they've seen the link, used it, and found the information there helpful. With LSAC feedback in mind, librarians will conduct further outreach regarding the Library Resources link and work to add more relevant content to the Canvas Guides.



XII. Required Activity 7: 2020-2021 LSAC members who wish to continue their membership next year were instructed to email lsac@ucsd.edu by May 25. Recruitment for additional 2021-2022 LSAC membership will go out in late September or so, and members were encouraged to share that information with friends and student peers. Ten LSAC members indicated their intention to continue on the group for 2021-22.

VIII: Library News: *Please share with constituent groups and other interested parties.*

- **April LSAC minutes** are available [online](#).
- See [this infographic](#) summarizing participation in and results from the **2021 Student Satisfaction Survey**.
- **BLB Student Study Space** hours are Sunday–Thursday from 10am-6pm through the Spring term. As of mid-May, reservations are no longer required or accepted. The space has been expanded to offer roughly 150 seats, including 24 computers, and is open on a first come, first served basis. BLB hours through Spring 2021 are shown [online](#). Watch for news of the new Geisel Study Space for summer 2021.
- **[A Conversation with Min Jin Lee](#)**: Registration is open for the last event in the Geisel Library 50th Anniversary Signature Events series. Join us on **Wednesday, May 26 at 5:30 p.m.** as we honor Asian American and Pacific Islander Heritage Month with a talk featuring New York Times bestselling author Min Jin Lee. Lee’s most notable work, *Pachinko* follows four generations of a Korean immigrant family fighting to control their destiny in 20th-century Japan and explores the intersection of race, ethnicity, immigration, class, religion, gender and identity of a diasporic people.
- **[“50 Ways the Library is Sustainable”](#)** was compiled by the Library Sustainability Committee (LSC) to show the Library’s sustainability efforts through the years!
- **[LDIC Book Chat: They Called Us Enemy by George Takei](#)**: On **May 25 from 3-4 p.m.**, Library Diversity and Inclusion Committee (LDIC) is sponsoring a book chat featuring this year's One Book, One San Diego selection, George Takei's haunting graphic memoir, *They Called Us Enemy*.
- **[De-Stress Recipe Contest](#)**: From **May 3, 2021 through May 28, 2021**, recreate a recipe from our De-Stress Stress publication and email a picture of it to LearningSpaces@ucsd.edu for opportunities to win Amazon e-gift cards! [Click here](#) for the full details and recipes.
- **[Recap of Short Tales from the Mothership](#)**: Short Tales from the Mothership returned on Tuesday, May 4, for a special expedition in honor of Geisel Library’s 50th anniversary. Host Scott Paulson kicked off the event with a musical performance on his harp and theremin, and twenty authors from the university and beyond read their short stories to the audience.

IX. The 2021-2022 LSAC group will launch in **October 2021**, with its format to be determined over the summer. The Library hopes to see many continuing members on LSAC again next year!